

Ricochet Manufacturing Co., Inc. 4700 Wissahickon Avenue, Suite 112 Philadelphia, PA 19144

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## Ricochet Limited Warranty

Ricochet warrants its protective clothing (including gear for structural fire fighting, technical rescue and emergency medical services) to be free from defects in materials and workmanship for their serviceable life when properly used and cared for. Our obligation under this warranty shall be limited to the repair or replacement, without charge, of any product that is returned to us at buyer's expense and is determined by us to be defective in materials or workmanship, but is otherwise serviceable.

This warranty shall not be effective unless the products are used for the purpose for which they were designed and are used by trained personnel following proper procedures and in accordance with the product's warning, use, inspection, maintenance, care, storage, and retirement instructions. Failure to properly care for the garment will lead to a shortening of the serviceable life.

"Serviceable" refers to the general condition of the garment, which can be expected to provide at least reasonable limited protection against the hazards from which the garment was designed to protect. "Serviceable life" is the period of time protective clothing, which has been properly cared for, can be expected to provide reasonable limited protection. "Defects in Materials" refers to weak areas or other flaws caused by irregularities in their manufacture. "Defects in Workmanship" refers to improperly manufactured seams, stitching, or other construction methods.

This warranty does not cover wear and tear or damage from fire, heat, chemicals, misuse, accident or negligence. The Seller must receive claims for defects within three (3) years from Seller's delivery of product on which the claim is based or such longer period as required applicable by law.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. The remedy of repair or replacement for breach of this warranty shall be the sole and exclusive remedy and Ricochet shall not under any circumstances be liable for incidental or consequential damages.